

Funeral Expenses Payment from the Social Fund

jobcentreplus

Department for
Work and Pensions

The easiest way to claim a Funeral Expenses Payment is by phone. Ring **0345 606 0265** and choose option 2.

The lines are open from 8am to 6pm Monday to Friday, except public holidays.

Calls to 0345 numbers cost no more than a standard geographic call, and count towards any free or inclusive minutes in your landline or mobile phone contract.

Money belonging to the person who has died can sometimes be released to pay for the funeral if you apply for it. This can even apply before probate or letters of administration or, in Scotland, confirmation, have been granted.

You can get more information at www.gov.uk

About this form

- Use this form to claim a Funeral Expenses Payment. But remember, the easiest way to claim is by phoning **0345 606 0265**.
- This form and the notes are available in Welsh.
- Before you fill in the claim form, please take a few minutes to read the notes that came with this form. They contain important information and help explain some of the questions we ask you and why we are asking them.
- Fill in this form with **BLACK INK** and in **CAPITALS**.
- We are sorry if some of the questions in the form upset you. But, if you answer all the questions as fully as possible, and send us all the documents we have asked for, including a final funeral bill or contract, you will help us decide quickly if you can get a Funeral Expenses Payment or not.
- If you have difficulty filling in this form, don't be worried about asking for help. You can ask someone else to fill it in for you. Jobcentre Plus can help, or you can ask a relative, friend or someone at an advice centre. But you must sign the form yourself.
- You must claim a Funeral Expenses Payment within 3 months of the date of the funeral. If you are waiting for a decision on a qualifying benefit, you must still claim within the time limit.

SF200 11/16

Part 1: About you and your partner

Do you have a partner?

We use *partner* to mean

- a person you live with who is your husband, wife or civil partner, or
- a person you live with as if you are a married couple.

National Insurance (NI) number

You can find the number on a National Insurance (NI) numbercard, letters about benefit, or payslips.

If you do not know your National Insurance number, have you ever had one or used one at any time?

Surname or family name

All other names, in full

Date of birth

Daytime phone number, if you have one.

We may need to contact you by phone to get more information or to let you know when we have made a decision on your claim. Please note that our number may show as 0800, unknown or withheld.

Mobile phone number if you have one. If you have a mobile phone we will text you to let you know that we have got your claim.

Current address

Please tell us your current address, and tell us your partner's current address, if it's different.

No Tell us **your** details below.

Yes Tell us about **you and your partner** below.

If your partner is the person who has died, please tell us about them in Part 2.

You

Letters Numbers Letter

No

Yes

Mr / Mrs / Miss / Ms

/ /

Postcode

Your partner

Letters Numbers Letter

No

Yes

Mr / Mrs / Miss / Ms

/ /

Postcode

Part 2: About the person who has died

Their surname or family name

Mr/Mrs/Miss/Ms

Their other names, in full

Their date of birth

/ /

The date they died

/ /

The date of funeral if known

/ /

Their address

Postcode

Their National Insurance (NI) number

Letters Numbers Letter

Will the funeral take place in the United Kingdom (UK)?

The *UK* is England, Scotland, Wales and Northern Ireland.

No
Yes

If the funeral is not in the UK, in which country will it take place?

Please see **Note 2**. If the funeral **is not** in one of the countries shown, you **cannot** get help.

Did the person who has died have their main home in the UK?

No We will contact you about this.
Yes

Part 3: About paying for the funeral

Have you or your partner taken responsibility for the funeral expenses?

Is the bill for the funeral in your name or your partner's name?

If you ticked **No**, please say why you are responsible for paying the bill. For example, someone may have made the arrangements on your behalf because you were ill.

Has anyone else claimed a Funeral Expenses Payment for this person?

Their full name

Their date of birth

Their NI number

Their address

Please tell us why they have claimed a Funeral Expenses Payment for this person?

No **You will not be able to get a Funeral Expenses Payment.**

Yes

No

Yes

No

Yes Please tell us about them.

Mr / Mrs / Miss / Ms

/ /

Letters Numbers Letter

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Postcode

Part 4: About benefits

Are you or your partner getting any of the following:

- Universal Credit?
- Income Support?
- income-based Jobseeker's Allowance?
- income-related Employment and Support Allowance?
- Pension Credit?
- Working Tax Credit which includes a disability or severe disability element?
- Child Tax Credit at a rate higher than the family element?
- Housing Benefit?

No

Yes Please tell us which benefits you are getting

If you or your partner are **getting** Housing Benefit, send us the latest letter from the council which tells you that you are entitled to Housing Benefit. Send it with this form.

Are you or your partner waiting to hear about a claim for any of the following:

- Universal Credit?
- Income Support?
- income-based Jobseeker's Allowance?
- income-related Employment and Support Allowance?
- Pension Credit?
- Working Tax Credit which includes a disability or severe disability element?
- Child Tax Credit at a rate higher than the family element?
- Housing Benefit?

No

Yes Please tell us which benefits you are waiting to hear about.

If you or your partner are **waiting to hear about** a claim for Housing Benefit, do not wait until you hear about the claim. Send this form to us.

You will get a letter from the council to tell you if you can get Housing Benefit. Send this letter to us as soon as you can.

Now go to **Part 5**.



If you or your partner are not getting, or waiting to hear about a claim for any of the above benefits, you will **not** be able to get a Funeral Expenses Payment.

Part 5: About taking responsibility for the funeral

Are you claiming expenses for the funeral of a child?

No
Yes Please go to **Part 6**.

Are you claiming expenses for the funeral of a child who was stillborn?

No
Yes Please tell us how many weeks into the pregnancy the stillbirth happened. Please go to **Part 7**.

Was the person who died your partner who you were living with at the time of their death, or you had been living with immediately before one or both of you moved into a care home?

We use *partner* to mean

- a person you live with who is your husband, wife or civil partner, or
- a person you live with as if you are a married couple.

No
Yes Please go to **Part 7**.

Please tell us their relationship to you

For example, they were your son, daughter, sister, brother, daughter-in-law, father-in-law, step-parent, step-son, step-daughter-in-law, close friend.

Is there a surviving partner of the person who has died?

No
Yes Please tell us about them.

Their full name

Mr / Mrs / Miss / Ms

Their address

<input type="text"/>
<input type="text"/>
<input type="text"/>
<input type="text"/>

Please tell us why this person is not claiming the Funeral Expenses Payment.

Part 5: About taking responsibility for the funeral continued

Did the person who has died have any other surviving parents or children?

Do not include yourself or any children of the person who has died if Child Benefit is still in payment for them.

No Please go to **page 10**.

Yes

Had the relationship between the person who has died and any of the surviving parents or children broken down?

No Please tell us about the other surviving parents or children on pages **8** and **9**. If you need more space, please use a separate sheet of paper. Remember to put your full name and NI number on any separate sheet of paper you use.

Yes Please tell us their full names.

Please tell us how the family relationship had broken down, and for how long.

Part 5: About taking responsibility for the funeral continued

Tell us about any other surviving parents or children of the person who has died. It is important that you give us as much information as possible.

	Parent or child 1	Parent or child 2
Their full name	Mr / Mrs / Miss / Ms <input type="text"/>	Mr / Mrs / Miss / Ms <input type="text"/>
Their address	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Postcode	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Postcode
Their relationship to the person who has died	<input type="text"/>	<input type="text"/>
Their date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Their NI number, if you know it.	Letters Numbers Letter <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Letters Numbers Letter <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Do they get a qualifying benefit? See Note 1	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box. <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box. <input type="text"/>
Did they keep in touch with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/>
	How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>	How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>
Did they give domestic or caring help to the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Did they go on social outings or holidays with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Was the contact they had with the person who has died limited because of work or domestic responsibilities?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Tell us anything else about their relationship with the person who has died that might be relevant.	<input type="text"/>	<input type="text"/>

Part 5: About taking responsibility for the funeral continued

Tell us about any other surviving parents or children of the person who has died. It is important that you give us as much information as possible.

	Parent or child 3	Parent or child 4
Their full name	<input type="text" value="Mr / Mrs / Miss / Ms"/>	<input type="text" value="Mr / Mrs / Miss / Ms"/>
Their address	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text" value="Postcode"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text" value="Postcode"/>
Their relationship to the person who has died	<input type="text"/>	<input type="text"/>
Their date of birth	<input type="text" value=" / /"/> Letters Numbers Letter	<input type="text" value=" / /"/> Letters Numbers Letter
Their NI number, if you know it.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Do they get a qualifying benefit? See Note 1	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box. <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box. <input type="text"/>
Did they keep in touch with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/> How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/> How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>
Did they give domestic or caring help to the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Did they go on social outings or holidays with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Was the contact they had with the person who has died limited because of work or domestic responsibilities?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Tell us anything else about their relationship with the person who has died that might be relevant.	<input type="text"/>	<input type="text"/>

Part 5: About taking responsibility for the funeral continued

Are there any other surviving close relatives of the person who has died?

Do not include yourself even if you are a close relative. Include your partner if you have one.

By *other close relative* we mean a

- father-in-law, mother-in-law or step-parent
- son-in-law, step-son, or step-son-in-law
- daughter-in-law, step-daughter or step-daughter-in-law
- brother or brother-in-law
- sister or sister-in-law.

No Please go to **page 13**.

Yes Please tell us about the other close relatives on **pages 11 to 12**.
If you need more space, use a separate sheet of paper.
Remember to put your full name and NI number on any separate sheet of paper you use.

Part 5: About taking responsibility for the funeral continued

Tell us about any other surviving close relatives of the person who has died.
It is important that you give us as much information as possible.

	Close relative 1	Close relative 2
Their full name	Mr / Mrs / Miss / Ms <input type="text"/>	Mr / Mrs / Miss / Ms <input type="text"/>
Their address	<input type="text"/> <input type="text"/> <input type="text"/> Postcode <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> Postcode <input type="text"/>
Their relationship to the person who has died	<input type="text"/>	<input type="text"/>
Their date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Their NI number, if you know it.	Letters <input type="text"/> <input type="text"/> Numbers <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Letter <input type="text"/>	Letters <input type="text"/> <input type="text"/> Numbers <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Letter <input type="text"/>
Do they get a qualifying benefit? See Note 1	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box <input type="text"/>
Did they keep in touch with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/> How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/> How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>
Did they give domestic or caring help to the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Did they go on social outings or holidays with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Was the contact they had with the person who has died limited because of work or domestic responsibilities?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Tell us anything else about their relationship with the person who has died that might be relevant.	<input type="text"/>	<input type="text"/>

Part 5: About taking responsibility for the funeral continued

Tell us about any other surviving close relatives of the person who has died.
It is important that you give us as much information as possible.

	Close relative 3	Close relative 4
Their full name	Mr / Mrs / Miss / Ms <input type="text"/>	Mr / Mrs / Miss / Ms <input type="text"/>
Their address	<input type="text"/> <input type="text"/> <input type="text"/> Postcode	<input type="text"/> <input type="text"/> <input type="text"/> Postcode
Their relationship to the person who has died	<input type="text"/>	<input type="text"/>
Their date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Their NI number, if you know it.	Letters <input type="text"/> <input type="text"/> Numbers <input type="text"/> <input type="text"/> <input type="text"/> Letter <input type="text"/>	Letters <input type="text"/> <input type="text"/> Numbers <input type="text"/> <input type="text"/> <input type="text"/> Letter <input type="text"/>
Do they get a qualifying benefit? See Note 1	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us which benefits they are getting. If you don't know, write <i>Don't know</i> in the box <input type="text"/>
Did they keep in touch with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/> How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> How often did they keep in touch? <input type="text"/> How did they keep in touch? For example, by visit, telephone or letter. <input type="text"/>
Did they give domestic or caring help to the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Did they go on social outings or holidays with the person who has died?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Was the contact they had with the person who has died limited because of work or domestic responsibilities?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Tell us anything else about their relationship with the person who has died that might be relevant.	<input type="text"/>	<input type="text"/>

Part 5: About taking responsibility for the funeral continued

Please tell us why you or your partner, rather than anyone else, are taking responsibility for the funeral expenses.

We need to decide if this is reasonable. To do this we need to look at the kind of relationship you or your partner had with the person who has died.

Did you or your partner keep in touch with the person who has died?

No

Yes How often did you keep in touch?

How did you keep in touch?

For example, by visit, phone or letter.

Did you or your partner give domestic or caring help to the person who has died?

No

Yes

Did you or your partner go on social outings or holidays with the person who has died?

No

Yes

Was the contact you or your partner had with the person who has died limited because of work or domestic responsibilities?

No

Yes

Please tell us anything else about your relationship with the person who has died that might be relevant.

If you have any more information that might be relevant, tell us in **Part 11 Other information**.

Now go to **Part 7**

Part 6: About taking responsibility for the funeral of a child

By 'child' we mean a person who is treated as a child for the purpose of the Child Benefit Act. See note 4.

Are you taking responsibility for the funeral of a child?

No Please go to **Part 7**.

Yes

Please tick to say how you were related to the child who has died

Mother

Father

Other – please say how

Did you receive Child Benefit for the child who has died?

No

Yes

If you did not receive Child Benefit, please tell us why. This may be because the child died before you were able to claim.

Did the child who has died have a parent who was not living in the same household?

No Please go to **Part 7**.

Yes Please tell us about them.

Mr / Mrs / Miss / Ms

Their full name

Their address

Postcode

Their date of birth

Their NI number, if you know it.

Did they have contact with the child?

No Please go to **Part 7**.

Yes How much contact did they have?

Do they or their partner get a qualifying benefit?
See **note 2** for a list of qualifying benefits.

No Please answer the next question on this page.

Yes What qualifying benefit do they or their partner get?

Now go to **Part 7**.

If they or their partner do not get a qualifying benefit, had the family relationship broken down?

No

Yes Please tell us how the family relationship had broken down.

If they or their partner do **not** get a qualifying benefit, are they in one of the groups shown in **note 5**?

No

Yes Please tell us about them.
We may need to write to you for more information.

Part 7: About the funeral



Although we will not be able to decide if you are entitled to a Funeral Expenses Payment until you have sent in the final funeral bill, do not delay making your claim.

Remember to tell the funeral director, if you are using one, that you are claiming a Funeral Expenses Payment and that we will contact them about payment into their bank account.

Have you used a funeral director to arrange the funeral?

Name of the funeral director

Their address

Their phone number

Can we get in touch with the funeral director for more information?

Do you have any other bills for things not included on the funeral estimate or bill?

For example, flowers or a wreath.

Did you have any travel expenses to arrange or to attend the funeral?

We may be able to pay for **either**

- one return journey to arrange the funeral, **or**
- one return journey to go to the funeral.

Did you need additional death certificates or other documents to release insurance or other money of the person who has died?

For example, a full death certificate.

No Please send us any invoices or receipts you have from arranging the funeral.

Yes Please tell us their details.

Postcode

No

Yes

No

Yes Please tell us what they are for.

How much did you pay?
Please send your receipts with this form, if you have them.

£

No

Yes Why are you claiming travel expenses?
Please tick **one** box.

To arrange the funeral.

To go to the funeral.

How did you travel?
For example, by car, bus or train.

How much did you have to pay?
Please send your tickets or receipts with this form, if you have them.

£

No

Yes Was this to release an insurance policy or other money of the person who has died?

No

Yes



You must remember to send us all the documents we ask for. If you don't, your claim may be delayed.

Part 8: About the estate

We need to know about the money, savings and property of the person who has died. These are sometimes called the assets.

We also need to know who is sorting out the financial affairs, the assets and the bills, of the person who has died.

We will also need to know if you have applied for grant of probate, letters of administration or, in Scotland, confirmation.

This is when you need to apply to an office of the court to get a document giving you permission to collect any assets, pay any debts and to distribute any remaining assets.

You apply for probate or, in Scotland, confirmation as executor-nominate, if the person who has died left a will.

You apply for letters of administration or, in Scotland, confirmation as executor-dative, if the person who has died did not leave a will.

Has a solicitor applied for grant of probate, letters of administration or confirmation on your behalf?

Their name

Address

Phone number, if you know it

No

Yes Please tell us about the solicitor.

Postcode



You should tell your solicitor about your claim for a Funeral Expenses Payment. We will get in touch with them about anything that we pay you.

If you have not already applied for grant of probate, letters of administration or confirmation, do you intend to apply, or instruct a solicitor to apply on your behalf?

Is someone else sorting out the financial affairs of the person who has died?

Their full name

Address

Phone number, if you know it

No

Yes

No

Yes Please tell us about them.

Postcode



You should tell them about your claim for a Funeral Expenses Payment. We will get in touch with them about anything that we pay you.

Part 9: About money available or due to pay for the funeral

If there is any money available to help pay for the funeral, we will take this into account when we work out how much Funeral Payment we can pay you. **Do not** include any of your personal savings.

Any assets of the person who has died must be used to pay the funeral bill before any other bills are paid.

We will not take into account any arrears of benefit, the lump sum Bereavement Payment of £2,000 that you may have received, or payments from certain government funded trusts. Please see **note 16** for a full list of the government funded trusts.

Remember, money belonging to the person who has died will sometimes be released to pay for the funeral if you apply for it. This can even apply before probate or letters of administration, or, in Scotland, confirmation, have been granted.

Is there any money that is available or due to you or a member of your family to pay for the funeral?

By *your family* we mean your partner or any children or qualifying young persons living in your household who you are responsible for.

We use *child* to mean a person aged under 16 who you are getting Child Benefit for.

We use *qualifying young person* to mean a person aged 16, 17, 18 or 19 who you are getting Child Benefit for.

No Please go to **Part 10**.

Yes Please answer all the following questions in this part.

Cash belonging to the person who has died.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Money in accounts at date of death.

For example, in a bank, building society, credit union or post office card account. **Please send us final statements from the accounts of the person who has died.**

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Were any of the savings in a joint account?

No

Yes What is the name of the other joint account holder?

Please send us the last bank statement.

Have the savings been transferred to the other joint account holder?

No

Yes How much was transferred?

£

Money in an ISA.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Money from insurance policies.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Part 9: About money available or due to pay for the funeral continued

Money from an occupational pension scheme.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Money from a burial club.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Money from a prepaid funeral plan.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

was the funeral plan

- fully paid up, and
- did it meet some or all of the costs of the funeral?

No

Yes Please send us a copy of the original plan and any documents you have received from the plan provider showing the items and services that the plan provides for this funeral.

Can we get in touch with the plan provider if we need more information?

No

Yes

Money from a charity.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Money from relatives.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Any other money available to pay for the funeral.

Do not include any of your personal savings.

Don't know We will contact you about this.

No

Yes Please tell us how much.

£

Where did this money come from?

Has anyone claimed a War Pension Funeral Grant for the person who has died?

Don't know We will contact you about this.

No

Yes If there has been a payment, tell us how much.

£



You must remember to send us all the documents we ask for. If you don't, your claim may be delayed.

Part 10: Making payment



We usually pay the funeral director. But if you have already paid **all** of the funeral director's bill, or if you have not used a funeral director, we will pay you. Please see **note 18**.

Have you already paid the funeral bill, either in full or in part?

No Please go to **Part 12**.

Yes In full In part

When was it paid?

How much was paid?

Who paid the bill?

How was the bill paid?

If the bill was paid by a family member or friend, was this a loan or contribution?

How are you going to repay this loan?

How we pay you

We normally pay your money direct into an account

Many banks and building societies will let you collect your money at the post office. We will tell you when your payment will be made and how much it will be for.

Finding out how much we have paid into the account

You can check your payments on account statements. The statements may show your NI number next to any payments we have made. If you think your payment is wrong, get in touch with the office that pays you straight away.

If we pay you too much money

We have the right to take back any money we pay that you are not entitled to. This may be because of the way the system works for payments into an account. For example, you may give us information which means you are entitled to less money. Sometimes we may not be able to change the amount we have already paid you. This means we will have paid you money that you are not entitled to.

We will contact you before we recover any money.

What to do now

- Tell us about the account you want to use on the next page. By giving us your account details you:
 - agree that we will pay you into an account, and
 - understand what we have told you above.
- If you are going to open an account, please tell us your account details as soon as you get them.
- If you do not have an account, and do not intend to open one, please tick the box and we will contact you.



Fill in the rest of this form. You do not have to wait until you have opened an account or contacted us.

Part 10: Making payment continued

About the account you want to use

Please tell us your account details below.

It is very important you fill in all the boxes correctly, including the building society roll or reference number, if you have one. If you tell us the wrong account details your payment may be delayed or you may lose money.

You can find the account details on your chequebook or bank statements. If you do not know the account details, ask the bank or building society.

- You can use an account in your name, or a joint account.
- You can use someone else's account if
 - the terms and conditions of their account allow this, and
 - they agree to let you use their account, and
 - you are sure they will use your money in the way you tell them.
- You can use a credit union account. You must tell us the credit union's account details. Your credit union will be able to help you with this.
- If you are an appointee or a legal representative acting on behalf of the claimant, the account should be in your name only.

Name of the account holder

Please write the name of the account holder exactly as it is shown on the chequebook or statement.

Full name of bank or building society

Sort code

Please tell us all 6 numbers, for example: 12-34-56.

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Account number

Most account numbers are 8 numbers long. If your account number has fewer than 10 numbers, please fill in the numbers from the left.

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Building society roll or reference number

If you are using a building society account you may need to tell us a roll or reference number. This may be made up of letters and numbers, and may be up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society.

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Part 11: Other information

Please use this space to tell us anything else you think we might need to know.

If there is not enough space, please use a separate sheet of paper. Make sure that you put your full name and National Insurance number on each separate sheet of paper you use.

If you are not filling in and signing this form for someone else, please go to Part 13.

Part 12: For people filling in and signing this form for someone else

Please tell us why you are filling in and signing this form for someone else.

Your full name

Your date of birth

Your address

Your phone number

What is this number?
Please tick

I am sending a letter signed by the claimant with this form.
The letter tells you that they agree to me making the claim for them.

I am their appointee.

I have power of attorney.

Home

Work

Mobile

Fax

Now sign this form in Part 13.

Part 13: Declaration

I declare that the information I have given on this form is correct and complete as far as I know and believe.

I understand that if I knowingly give information that is incorrect or incomplete, my benefit may be stopped and I may be liable to prosecution or other action.

I understand that I must promptly tell the office that pays my benefit of anything that may affect my entitlement to, or the amount of, any award.

This is my claim for a Funeral Expenses Payment from the Social Fund.

Signature

Date

Part 14: What to do now

Please check that you have done everything you need to and are sending all the documents we have asked for. Use the check list below.

- Have you answered all the questions that apply to you?
- Have you signed and dated this form?
- If you have the funeral director's bill, have you sent it to us?
We cannot accept estimated bills. If you do not have the final bill yet, please send it to us as soon as you can. Make sure that the final bill has your name, address and NI number written on it.
- If the bill has already been paid, have you told us about the money you have used to pay the bill in **Part 10** of this form?
- Have you sent any other bills or receipts you may have in connection with this claim? For example, for things like flowers.
- If the person who has died had a prepaid funeral plan, have you sent the documents we have asked for in **Part 9** of this form?
- If you have had to pay for any documents to release money of the person who has died, have you sent us the bill or receipt?

What to do with this form and any documents we have asked for

Send it by post to:

Balham Benefit Centre
Freepost RTGG-ZBGG-HYHT
Mail Handling Site A
Wolverhampton WV98 1HJ

Take it to:

your local Jobcentre Plus. You can find the phone number and address in the business section of the phone book. Look under **Jobcentre Plus**.

How the Department for Work and Pensions collects and uses information

When we collect information about you we may use it for any of our purposes. These include dealing with:

- social security benefits and allowances
- child support
- employment and training
- financial planning for retirement
- occupational and personal pension schemes.

We may get information about you from others for any of our purposes if the law allows us to do so. We may also share information with certain other organisations if the law allows us to.

To find out more about how we use information, visit our website at www.gov.uk/dwp/personal-information-charter or contact any of our offices.

